We're looking for a **Technical Lead** to develop, deploy, and maintain the systems and tools we use to deliver full-service live webcasts. In this role, you'll have the opportunity to both partner with team members and run with things on your own, taking projects from conception to production. You'll participate in the development of new products while identifying strategies to improve and scale our existing systems.

Responsibilities:

- Develop and maintain mission-critical apps, web services, and other systems
- Provide direct and responsive support for critical systems
- Engage in architecture, software planning, and development activities
- Help to clarify and translate loosely defined requirements into tangible solutions
- Use open-source and other technologies and tools to accomplish specific use cases encountered within a project
- Collaborate with project members, brainstorming the best way to tackle a complex technological infrastructure, security, or development problem
- Perform incremental testing actions on code, processes, and deployments to identify ways to streamline execution and minimize errors encountered.

About you:

You're curious. You know that there is always more to learn and you seek out ways to keep your knowledge current.

You're a problem-solver. You welcome challenge, enjoy autonomy, and look to find practical solutions for complex problems.

You're process-oriented. You value efficiency and see the benefit in developing well-documented processes.

You're collaborative. You enjoy brainstorming with your colleagues and would ideally like a mix of independent and team-based work.

What you bring:

- 5+ years' relevant experience in IT operations
- Knowledge of serverless cloud services, including AWS and other object storage, DBaas, and VM compute environments
- Significant experience with Windows and Linux operating system environments
- Experience with infrastructure scripting solutions such as Python
- Experience administering and deploying development CI/CD tools such as Git, Amplify, and AWS codepipeline
- Familiarity with agile software development in NodeJS, JavaScript and Python
- Creativity and an ability to identify areas of improvement within existing technology
- Excellent problem-solving and troubleshooting skills
- Process-oriented with great documentation skills
- Knowledge of IT operations best-practices within an always-up, always-available service model
- A college diploma or university degree in Computer Science / Engineering or a related IT discipline considered a strong asset

Experience comes in many forms. If you have *almost* everything we're looking for, we'd still like to hear from you.

About Us

iSiLIVE provides comprehensive streaming and webcasting solutions. By providing videographers and sound technicians – as well as leveraging our proprietary streaming media servers and encoders – we're able to deliver high-calibre webcasts over the internet. We enjoy solving complex problems and providing custom solutions to meet our clients' needs.

Some of our notable clients include The Supreme Court of Canada, Canadian Nuclear Safety Commission, The Bank of Canada, The Ontario Legislative Assembly, Canadian Energy Regulator, Transport Canada, Ontario Ministry of Health as well as many other federal, provincial and municipal government ministries, departments and agencies, universities, and public and private corporations.

Location & Salary

- Our office is based in Kanata, ON. We have been operating remotely since the start of the pandemic and will continue to offer remote-based work.
- Salary $90,000 - $100,000

At iSiLIVE, we listen and value employee feedback. Many of our employees have been with us for several years, and we work to maintain a supportive, team-focused and dynamic work environment.

What We Offer

Health, vision and dental benefits

Group RRSP

Flexible paid vacation time

Office closure periods in December and July

Fantastic coworkers

Opportunity for learning and advancement

Apply Now!

Submit your resume to careers@isilive.ca